

## Privacy Policy – U Beaut Aircon Cleaning

**Last Updated:** 28/04/2026

U Beaut Aircon Cleaning (“we”, “us”, or “our”) operates the U Beaut Aircon Cleaning website (the “Service”).

We are committed to protecting your privacy and handling your personal information in accordance with the *Privacy Act 1988 (Cth)* and the Australian Privacy Principles (APPs).

This page explains how we collect, use, disclose, and safeguard your personal information when you use our website or engage our services.

### 1. Information We Collect

While using our Service, we may collect personally identifiable information including, but not limited to:

Name, Email address, Phone number, Property address, Details relating to your service enquiry

We only collect information that is reasonably necessary to provide our services.

### 2. How We Collect Information

We collect personal information when you:

Submit a contact or quote form, Call, email, or communicate with us, Engage our services

### 3. Use of Your Information

We use your personal information to:

Respond to enquiries and provide quotes, Deliver air conditioning cleaning services, Communicate regarding bookings and jobs, Send invoices or service-related information, Improve our website and services, We do not sell, rent, or trade your personal information.

### 4. Log Data

We collect information that your browser sends when you visit our website (“Log Data”), which may include:

IP address, Browser type and version, Pages visited, Time and date of your visit, Time spent on pages

This information is used for analytics and improving website performance.

### 5. Cookies

Our website may use cookies to enhance your experience.

You can choose to disable cookies through your browser settings, however this may affect functionality of the website.

### 6. Disclosure of Information

We may share your information with:

Employees or contractors assisting in delivering our services, Third-party service providers (e.g. invoicing, website hosting, analytics tools)

These parties are required to handle your information securely and only use it for relevant purposes.

### 7. Data Storage & Security

We take reasonable steps to protect your personal information from misuse, loss, unauthorised access, modification, or disclosure.

However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

### 8. Access and Correction

You have the right to:

Request access to the personal information we hold about you, Request corrections if your information is inaccurate or outdated

To do so, please contact us using the details below.

### **9. Links to Other Websites**

Our website may contain links to external sites.

We are not responsible for the content or privacy practices of those websites and recommend reviewing their policies.

### **10. Children's Privacy**

Our services are not directed to individuals under the age of 18.

We do not knowingly collect personal information from children.

If we become aware that such information has been collected, we will take steps to delete it.

### **11. Legal Disclosure**

We may disclose your personal information if required to do so by law, regulation, or legal process.

### **12. Changes to This Policy**

We may update this Privacy Policy from time to time.

Any changes will be posted on this page and take effect immediately.

### **13. Contact Us**

If you have any questions or requests regarding this Privacy Policy, please contact us

